



SYSTEMICS PAB
Network Quality Experts

CERTIFICATE

Systemics-PAB Sp. z o.o.

Wolodyjowskiego 46B, 02-724 Warsaw, Poland
hereby certifies that



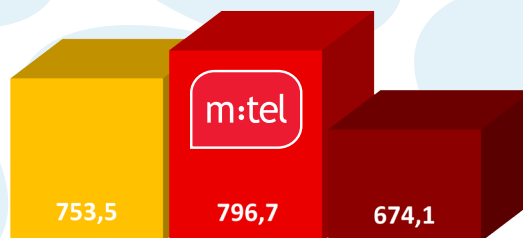
m:tel a.d.

Vuka Karadžića 2, Banja Luka 78000, Bosnia and Herzegovina
receives the title


THE BEST MOBILE NETWORK IN BOSNIA AND HERZEGOVINA IN THE 2022 TEST

This certificate is based on the results of the measurement campaign, which was carried out by Systemics-PAB in December 2022. The measurement campaign assessed the quality of experience of mobile voice and data services in Bosnia and Herzegovina. All mobile Network Operators in the country: BH Mobile, HT Eronet and m:tel were tested. Systemics-PAB performed benchmarking measurements covering 33 largest cities and connecting roads across the country. The measurements were carried out using Samsung Galaxy S21+ terminals for voice and Samsung Galaxy S22+ terminals for data tests. The assessment of quality of services was done using international standards and Systemics-PAB expert knowledge.

m:tel has got the best overall score for the mobile services benchmarking in Bosnia and Herzegovina.



Certificate Date: 21.12.2022


Jan Kondej
Chief Technical Officer

Quality Management System (DIN EN ISO 9001:2018) certified by DEKRA

