

CERTIFICATE



Management system as per EN ISO 9001:2015

In accordance with TÜV AUSTRIA CERT procedures, it is hereby certified that

Mtel a.d. Banja Luka Vuka Karadžića 2 78000 Banja Luka Republic of Srpska, BiH

applies a management system in line with the above standard for the following scope

Providing of telecommunication and related services - all business processes

Certificate Registration No. 20100163001064

Valid until 2022-12-21 Initial certification: 2016-12-22

Certification Body at TÜV AUSTRIA CERT GMBH Vienna, 2020-03-16

This certification was conducted in accordance with TÜV AUSTRIA CERT auditing and certification procedures and is subject to regular surveillance audits. TÜV AUSTRIA CERT GMBH Deutschstraße 10 A-1230 Wien







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